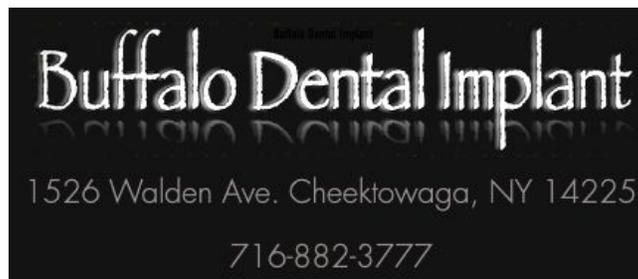


Viewing patient imaging via Free Romexis Viewer.

★ **Excellence through shared** ★
patient care.

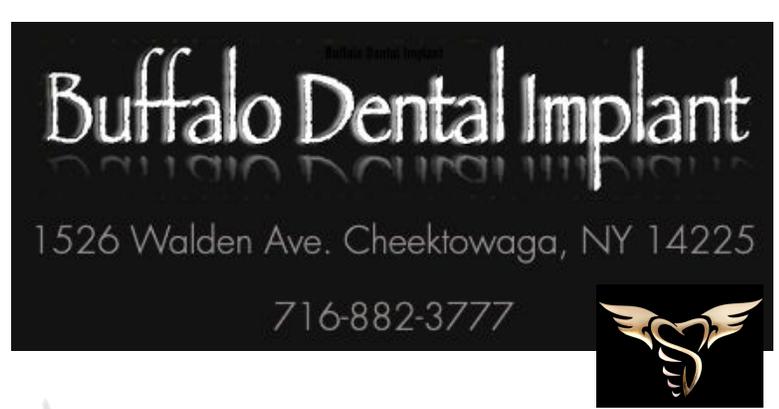


This PDF covers the 15 steps (from beginning to finish) needed to download the Free Hipaa Compliant Romexis Viewer to your Windows Computer and view patient images.

This is a simplified step-by-step set of instructions that we hope you find very easy to follow along with. We've included screenshots of each step. They're not pretty, but they work.

Our goal with this document is to allow even non-techy people the ability to download and view patient imaging as shared by Buffalo Dental Implant to you and your office.

You will receive two emails. The subject lines read like this:
Subject: Referral Notification from Planmeca Online 2/2.
The sender's email address is noreply@online.planmeca.com.



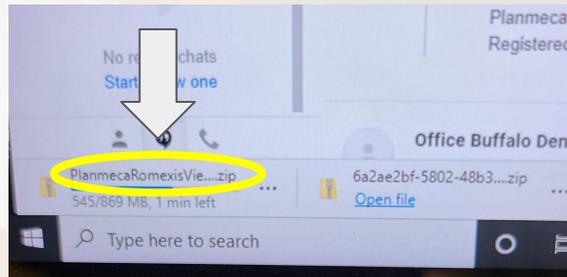
Open email 1/2. The two download links you need are in this email.
The first zip file opens the patient's actual files. The second file installs a free Romexis Viewer onto your Windows (only) computer.
2. Click both links to download two large zipped files onto your computer. This can take 9 - 15 minutes depending on your system. You can do them both at the same time.

Referred by: Jenna Orlikowski

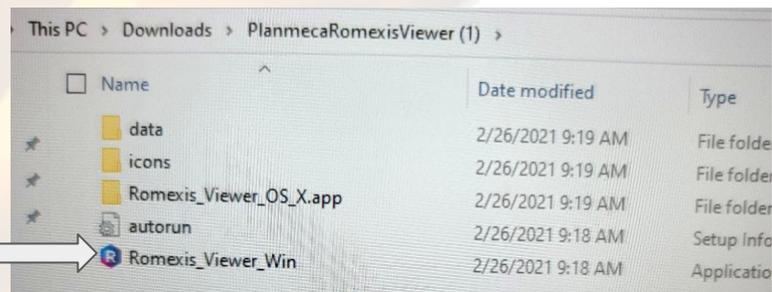
A new case file sent by Romexis user jennabuffalodental@gmail.com for downloading. Download the case by clicking this case file link: jennabuffalodental@gmail.com_2021-02-11_02-02.zip

This is an encrypted data package that may be opened with [Planmeca Romexis Viewer](#) or other suitable software such as 7-zip in Windows or The Unarchiver in MacOS.

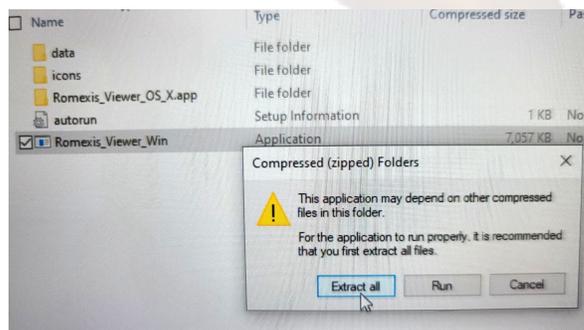
After the two zip files have fully loaded, click on the file named [PlanMeccaRomexisViewer.zip](#) to open viewer files.



Choose the last file named "Romexis_Viewer_Win". Double click on the file and...

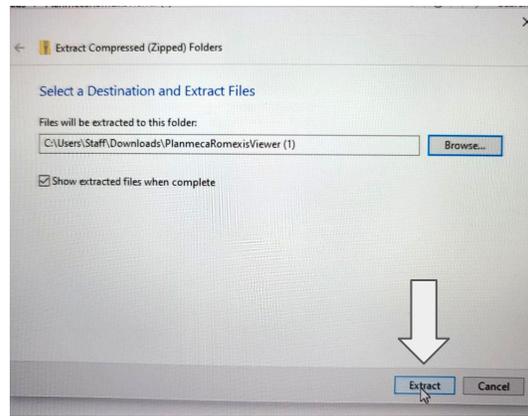


... you'll get a pop up window that tells you that you need to extract additional files for the viewer to work. Click on Extract all.

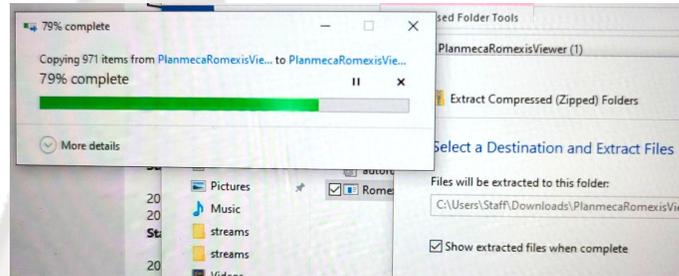




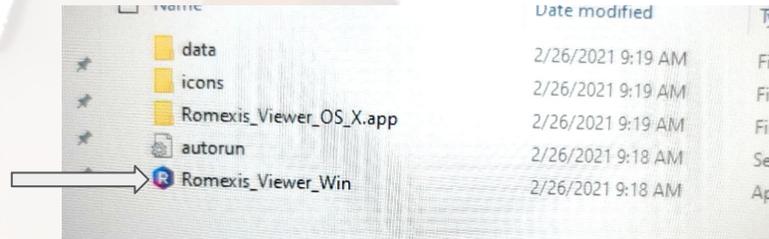
Choose “extract” when given the option here.



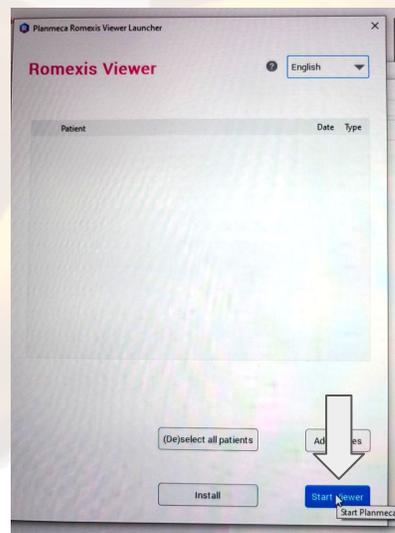
Files will download.



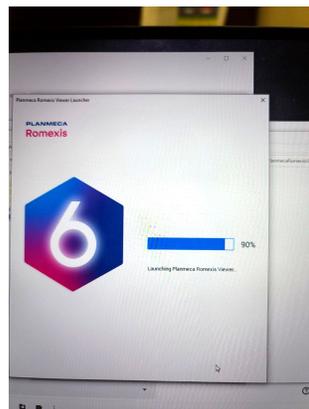
Next you double click “Romexis_Viewer_Win” to open the Romexis viewer.



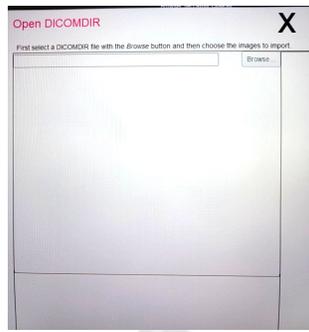
You can “download” or “start viewer”. We highly recommend “start viewer” here.



The Romexis viewer prepares to open.



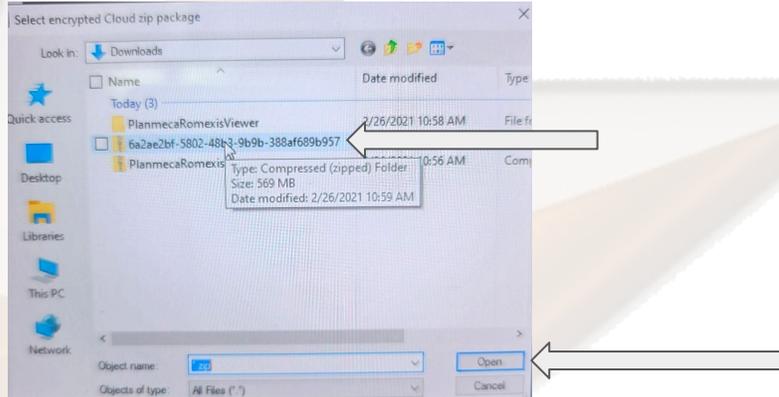
This next pop up exists to allow you to open a file that you would have had previously open. For this situation, we will **close** this option in order to open up the new patient files from the emails.



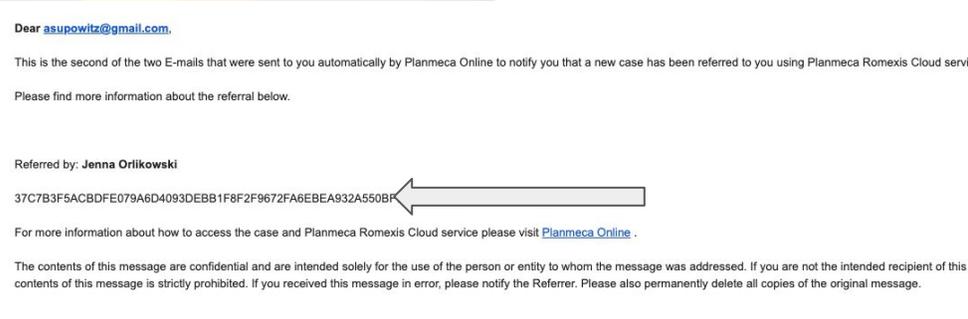
Choose "open cloud case" near the upper left corner of your screen.



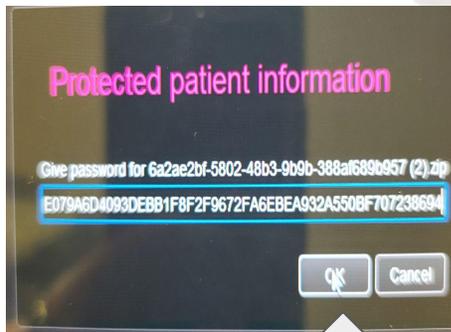
A pop up will ask you which file to open and you should be directed to your downloads. Choose the file from today that has several "jibberish" letters and numbers as the title. Select it by clicking the box next to it and click open.



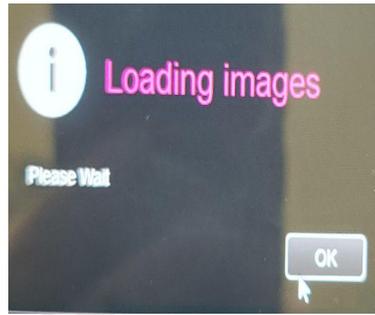
Return to your email and copy the password from email 2/2.



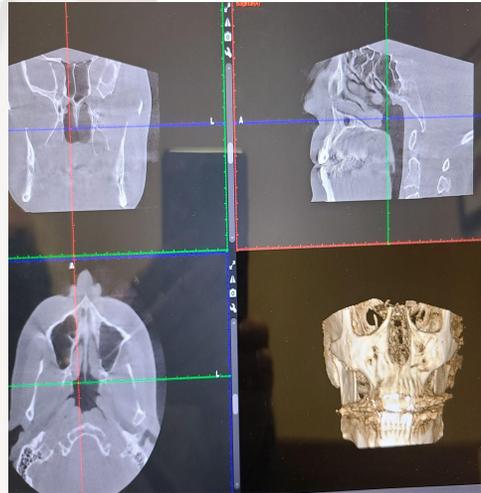
Paste the password from email 2/2 in this screen and click ok.



There will be a huge time lag here and it may feel like nothing is happening, then suddenly you'll get a message that there is progress. Click "ok" when it's available.



Your patient files will open in the viewer.



There are a multitude of tools available to you. They appear in the main toolbar on the right, and are also alongside the various images.

Dr. Supowitz with *Buffalo Dental Implant* is more than happy to answer any questions you may have.

Please call (412) 352-5020 to reach Dr. Allyson Supowitz directly.

